



STATE OF NEVADA
Director's Office
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Week 4, Message: October 23, 2015

Week 4: Cyber Security Awareness Month
Security Awareness Requires Vigilance - Be Aware of Your Workplace Surroundings and Report Suspicious Activity

The extent, nature, and timing of cyber incidents are impossible to predict. Be vigilant and report suspicious activity.

- Report suspicious activity to the Enterprise IT Services Help Desk 24/7 at (775) 684-4333 or email helpdesk@admin.nv.gov
- Remain vigilant and aware. <https://www.us-cert.gov/sites/default/files/publications/PYWReportSuspiciousBehavior.pdf>
- Know what to do if your email is hacked: <http://www.techlicious.com/tip/what-to-do-when-your-email-gets-hacked/>
- "I'm Hacked, Now What? SANS OUCH! May 2014 Issue https://www.securingthehuman.org/newsletters/ouch/issues/OUCH-2014-05_en.pdf
- Subscribe to US Computer Emergency Readiness Team Alerts: <https://www.us-cert.gov/ncas/alerts>

Cyber Security Awareness - What do you do if there's an incident?

If your work place system is acting oddly or you suspect an incident has happened:

- Disconnect your device from all networks (agency networks, home networks and the internet) to prevent an attacker from having continued access to your system or from spreading to other systems on the network. Any virus or malicious software will still reside on your local computer.
- Notify your supervisor.
- Call the Enterprise IT Services Help Desk 24/7 at (775) 684-4333 to report the incident. If your agency has its own IT support, contact them right away.

If you believe you might have revealed sensitive information about your agency or a client:

- Notify your supervisor.
- Report the potential breach to your organization's information security officer: [Click here for a list of Information Security Officers.](#)
(This includes sensitive information that should not have been made publicly available or was contained within devices that have been lost or stolen (laptops, mobile devices, etc.).)

Other potential actions:

- Report online crime or fraud to your local [United States Secret Service \(USSS\) Electronic Crimes Task Force](#) or [Internet Crime Complaint Center](#).
- Report identity theft and consumer fraud to the [Federal Trade Commission](#).